

The Haven

Privacy Notice – Events

Who we are

The Haven Pregnancy Counselling Centre is the organiser of this event and together with Zeffy the data controller for your personal information. If you have any questions, please contact us at: info@havencentre.org.uk.

What information we collect

When you book a ticket via Zeffy, we may collect:

- Your name
- Email address
- Booking details (tickets purchased, event details)

Payment details are processed securely by Stripe. We do not have access to your full card details.

How we use your information

We use your data to:

- Process and manage your booking
- Contact you about the event (e.g. updates or changes)
- Manage attendance on the day

We will only send you information about future events if you have clearly opted in to receive marketing communications.

Our legal basis for processing

We process your personal data:

- To fulfil our contract with you when you purchase a ticket
- For our legitimate interests in organising and managing the event

Third-party processors and international transfers

We use trusted third-party providers to deliver our services, including:

- Zeffy (ticketing and booking management)
- Stripe (payment processing)

These providers may store or process your personal data outside the UK, including in Canada, the United States, and the European Economic Area. Where this happens, appropriate safeguards are in place to protect your data in accordance with UK data protection law.

How long we keep your data

We will retain your personal data only as long as necessary for event administration and legal/accounting purposes, typically no longer than [12–24 months], unless required to keep it longer by law.

Your rights

Under UK data protection law, you have the right to:

- Request access to your personal data
- Request correction of inaccurate data
- Request deletion of your data
- Object to or restrict processing

If you have concerns about how your data is used, you can contact us or lodge a complaint with the Information Commissioner's Office.

Updates to this notice

We may update this Privacy Notice from time to time. The latest version will always be available on request.